

Travel to Cuba

Terms & Conditions:

1) Documentation: Passengers traveling outside the United States are required to carry proof of citizenship. All U.S. citizens must have a valid U.S. passport. The passport must be valid for six months after the return date of your travel. Minors 17 and under traveling alone or with a single parent may be required to have additional documentation on flights to Cuba. It is your responsibility to secure the current requirements for your particular itinerary and carrier. In accordance with stricter security measures, it is required that all married passengers whose last name differ from their identification credentials must also provide a copy of their Marriage License Certificate upon check-in for flights to Cuba. Travelers must check with the consulate of their intended destination, U.S. authorities and the air carrier(s) to obtain information on required documentation for entry to Cuba and re-entry to the U.S. A self-certification form or specific OFAC license is required for each traveler. If the traveler is under 18 years of age at the time of self-certification, then the form must be completed by his/her parent or legal guardian. A visa is required for U.S. travelers for travel to Cuba. If you are participating in a People to People Tour, Cuba Travel-USA will obtain a visa for you and you must complete and return the Cuba Travel-USA Reservation Form and Operator-Participant Contract and Visa Application Form. The above information regarding documentation is subject to change. It is your responsibility to obtain current requirements needed for your carrier and travel to Cuba. Cuba Travel-USA will not be liable for such passengers denied boarding, entry or re-entry due to lack of proper documentation and such passengers will not be entitled to a refund.

2) Price: The price, as indicated on your itinerary may include a flight as well as applicable airfare taxes (except for departure taxes). Other services/products and accommodations are included in your price only if they are indicated on your itinerary. All reservations are locked into the price published once booked

3) Taxes and Departure Taxes: There is a \$25.00 Cuban departure tax , which will be paid at the airport before US departure . All Group People-to People Tour, will have this departure tax included in your price. The amount of taxes and charges specified in these Terms and Conditions is subject to change. Cuba Travel –USA reserves the right to pass on to the travelers any increases in the taxes and charges after any reservation is made. Every effort will be made to advice travelers of any increases in taxes prior to departure.

4) Reservations/Deposits: For **Hotel-Only** reservations made more than 30 days prior to departure, a deposit in the amount of \$100 per person is due to Cuba Travel-USA within 48 hrs. of booking. Final payment is due 45 days prior to departure.

All Hotel and group booking reservations made 30 days or less prior to departure require full payment to be the same day as the reservation is made.

5) Hotel-Only Cancellation: For most hotels, a \$100 charge per person will apply if the cancellation is made 45 days prior to departure. If cancellation is made 31-44 days prior to departure then a charge equal to 50% of package price will apply. If cancellation is made 30 days or less prior to departure then a charge equal to 100% of the price of the travel product/service will apply. If final payment is not received 45 days prior to departure then Cuba Travel-USA has the right to cancel your reservation without refund of any deposits.

6) Hotel Substitution: CubaTravel-USA reserves the right to substitute any hotel for any reason. Cuba Travel-USA assumes no liability for hotel overbookings resulting in inconvenience and/or substitute accommodations being provided, whether of a similar or lesser quality and location. Description of services included and rates are based on inclusions/prices at print time and are subject to change without notice. Cuba Travel-USA will not be responsible or liable if any of the services.

7.) For **People-to-People Tours**, if the reservation is made more than 95 days prior to departure, a deposit in the amount of \$600 per person is due within 48hrs of booking. Final payment is due 60 days prior to departure.

8.) People-to-People Tour Cancellations: If cancellation is made 95 days prior to departure then a \$300 per person charge will apply. Any cancellation made less than 60 days prior to departure will be 100% non-refundable. If full payment is not received 60 days prior to departure, Cuba Travel-USA has the right to cancel your reservation without refund of any deposits.

9) Charter Flights: All air charter services are subject to government and/or DOT approvals. The operation of air charter service is being conducted pursuant to Part 380 of the DOT Charter regulations. Under the charter flight agreements, unless you file a claim with the charter operator or with the banks set out above within 60 days after termination of the charter flight by the charter operator, then charter operator and the banks shall be deemed released from all liability to you.

10) Designated Carrier: Charter flights included in People-to-People Tours are scheduled to be operated by _____ Flight times are not guaranteed and are subject to change. It is your responsibility to confirm your flight time with your carrier. Nonstop and single plane service are not guaranteed. International flights are subject to the respective foreign governments granting landing rights for the flights. If the air carrier cannot obtain these rights, the flight will be canceled and a full refund will be made to you automatically. The air carrier, Cuba Travel-USA reserve the right to substitute other

aircraft/airlines if necessary. Meal and beverage service is at discretion of carrier and alcoholic beverages are generally not included.

11) Charter Operator Cancellation: Charter flights will not be canceled by the operator of the Charter flight less than 10 days prior to scheduled departure unless for circumstances that make it physically impossible to operate the flight. In the event of such cancellation, you will receive a full refund within 14 days of cancellation.

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